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25 June 2024

MEDIA RELEASE

Fifth tranche of digital CDC Vouchers launched

More support for Singaporean households and heartland businesses with additional \$300 CDC Vouchers in June 2024

1. The Community Development Council (CDC) Vouchers Scheme 2024 (June) was launched on 25 June 2024 at West Coast Community Centre by Mr Gan Kim Yong, Deputy Prime Minister and Minister for Trade and Industry, together with Mr Desmond Lee, Minister for National Development and Minister-in-charge of Social Services Integration, Adviser to West Coast GRC Grassroots Organisations, Ms Low Yen Ling, Senior Minister of State, Ministry of Culture, Community and Youth & Ministry of Trade and Industry, Chairperson of Mayors' Committee & Mayor of South West District; Ms Denise Phua Lay Peng, Mayor of Central Singapore District; Mr Desmond Choo, Mayor of North East District; Mr Alex Yam, Mayor of North West District; and Mr Fahmi Aliman, Mayor of South East District.

Support for Singaporean Households

2. Announced as part of the \$1.9 billion enhancement to the Assurance Package during Budget 2024, there will be an additional of \$600 in CDC Vouchers for all Singaporean households – to be disbursed in June 2024 and January 2025 respectively. The additional \$300 CDC Vouchers in June provides immediate support to alleviate daily expenses for Singaporean households. Similar to previous tranches, the CDC Vouchers 2024 (June) have been allocated equally - \$150 of CDC Vouchers to be spent at participating hawkers and heartland merchants, and another \$150 to be spent at participating supermarkets.

Support for Heartland Merchants

3. The nationwide digital scheme, now in its fifth tranche, also aims to invigorate the businesses of participating hawkers and heartland merchants, providing them with an additional boost to their revenue. The five CDCs continue to provide support to hawkers and heartland merchants in their onboarding to the scheme to ensure that they are able to accept the voucher transactions smoothly.

4. This tranche has approximately 23,000 participating hawkers and heartland merchants and CDCs are continuing to onboard more. In addition, there are eight participating supermarkets comprising 415 outlets island-wide, ensuring Singaporeans have access to a broad selection of daily essentials and services. Residents can also search for participating hawkers, heartland merchants and supermarkets near them at go.gov.sg/cdcvouchers.

Similar process of claiming and spending CDC Vouchers

5. From 25 June 2024, Singaporean households will receive a notification letter via mail on how to claim and spend their \$300 CDC Vouchers 2024 (June). This process remains similar to previous tranches where only one household member is required to visit go.gov.sg/cdcv and log in with their Singpass to claim the digital vouchers on behalf of the household.

6. Upon claiming, the applicant will receive an SMS with their unique voucher link from “**RedeemSG**” (before 1 July) or “**gov.sg**” (from 1 July onwards) to the applicant's registered mobile number, which can then be shared with other household members. **The SMS links for CDC Vouchers 2024 (January) and CDC Vouchers 2024 (June) are different, and both sets of vouchers are valid until 31 December 2024.**

7. Participating hawkers and heartland merchants can be identified by the teal CDC voucher decal, while participating supermarkets can be identified by the yellow CDC voucher decal. Alternatively, residents can also find the list of participating businesses near them at go.gov.sg/cdcvouchers.

Continued support for digitally less-savvy

8. The June 2024 tranche of digital CDC Vouchers continues to offer residents a convenient way to claim and spend their vouchers. For those facing difficulties with the digital claiming process, help will be available at Community Centres/Clubs (CCs) and SG Digital Community Hubs. Seniors and people with disabilities will receive priority queueing at CCs. Additionally, CCs will assist



residents who lack smartphones or require Singpass setup or password resets. The CDCs kindly request Singaporeans for their patience and understanding during the peak period of claiming CDC Vouchers.

9. For the first two weeks after the launch, the CDCs will be engaging close to 240 youth and student volunteers from People Association's Youth Networks (YN), and schools such as ITE College East, ITE College West, ITE College Central, Nanyang Junior College (JC), Singapore Management University, Tampines Meridian JC, Temasek Polytechnic, Hwa Chong Institution and Ngee Ann Polytechnic, who will be stationed at selected CCs, together with CDC Ambassadors, to help Singaporeans through the claiming process. From 25 June to 8 July 2024, SG Digital Office (SDO) Digital Ambassadors and about 50 Silver Infocomm Wellness Ambassadors will also be deployed at CCs to provide assistance for residents who need help to claim their digital vouchers. SDO will organise daily CDC Voucher Learning Journeys at these locations to provide hands-on learning for residents to use the digital CDC Vouchers.

10. More information on the CDC Voucher Scheme 2024 (June) is available at <https://vouchers.cdc.gov.sg/>.

Claim and Spend rates of CDC Vouchers Scheme 2024 (January)

11. Singaporean households who have yet to claim their January vouchers can continue to do so via the same website at go.gov.sg/cdcv. About 97% of 1.31 million Singaporean households, which includes new households formed, have claimed the CDC Vouchers 2024 (January) as of 24 June 2024.

12. Of the claimed vouchers, more than \$511 million (or 80.4% of the claimed vouchers) have been spent at participating hawkers, heartland merchants and supermarkets.

Anti-scam Advisory

13. PA/CDC would like to remind residents to stay vigilant of scams. Claiming your CDC Vouchers does not require any involvement with bank applications or transactions. For official information and updates on CDC Vouchers Scheme, please visit <https://vouchers.cdc.gov.sg>. If you detect any suspicious messages relating to RedeemSG or gov.sg or CDC vouchers, please contact PA at 6225 5322, or submit the information online at www.police.gov.sg/i-witness or call 1800 2550 000 to make a police report.

Quotes

14. Quotes from Mayors are attached at Annex.

15. Interview opportunities with residents and merchants who have been participating in the voucher scheme are available.

End



Quotes from Mayors

Ms Low Yen Ling (Chinese: 刘燕玲女士)

Mayor of South West District, Chairman of Mayors' Committee

“The latest 5th tranche of CDC Vouchers in June demonstrates the government’s strong commitment to helping Singaporean households reduce the cost of living. The vouchers also boost business for our heartland shopkeepers and hawkers, who are an intrinsic part of our local landscape and enterprise. With the latest \$300 addition in CDC Vouchers, each Singaporean household will receive \$800 worth of CDC vouchers in 2024, making it the highest amount given out in a year.

Today, the CDC Vouchers are well accepted and used daily. Almost 80% of the claimed January 2024 CDC vouchers have been spent within six months. Through its implementation and spread, the CDC Voucher scheme has brought communities together - from heartland business associations to grassroots and individual volunteers. This is a testament to the resilience and strength of our people to adapt and unite. It exemplifies our collective strength and determination to overcome challenges, improve and get ahead despite the odds.”

Ms Denise Phua Lay Peng (Chinese: 潘丽萍女士)

Mayor of Central Singapore District

“Through the CDC Vouchers, the CDCs will continue to extend our unwavering support to residents and heartland merchants and hawkers. For residents who are digitally less savvy, they can continue to seek support from volunteers and staff at the Community Clubs. Let's work together to create an environment where everyone feels included and supported.”



Mr Desmond Choo (Chinese: 朱倍庆先生)

Mayor of North East District

“As one of the first adopters of RedeemSG, we are glad that other government agencies have also used the platform for their own vouchers. We are thankful to our partners for such an adaptable platform, and residents can look forward to more assistance including CDC Vouchers through RedeemSG.”

Mr Alex Yam (Chinese: 任梓铭先生)

Mayor of North West District

“The CDC Vouchers not only defray the cost of daily expenses for our residents, but also bring footfall into our heartland shops. Merchants on the scheme have given their resounding approval on the positive impact it has brought for their businesses. We will continue to support more merchants in adopting the scheme, which will spread the benefits to merchants more widely while giving more choices to residents as well.”

Mr Mohd Fahmi Aliman (Chinese: 阙贺米先生)

Mayor of South East District

“The CDC Vouchers Scheme is one of the many ways the government is assisting Singaporeans with cost of living. Residents can also seek help at our CCs, where additional local support schemes are available to help families-in-need during these challenging times. The CDCs are dedicated to pooling resources to foster a more resilient community and to cultivate a stronger Singapore spirit.”



About the CDCs

Since 1997, the CDCs have been bridging communities by strengthening social infrastructure, building social resilience and social capital, and promoting a culture of giving back, through the following ways:

- (a) Aggregator of Needs and Resources
- (b) Builder of Capability / Capacity in Partners and Networks
- (c) Connector of Communities

There are five Community Development Councils (CDCs), namely, Central Singapore, North East, North West, South East and South West CDCs. Mayors of the Districts are Chairman of the respective CDCs. The Office of the Mayors comprises:

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| (a) Ms Low Yen Ling | Chairman of Mayors' Committee & Mayor of South West District |
| (b) Ms Denise P1.2hua Lay Peng | Mayor of Central Singapore District |
| (c) Mr Desmond Choo | Mayor of North East District |
| (d) Mr Alex Yam | Mayor of North West District |
| (e) Mr Mohd Fahmi Aliman | Mayor of South East District |

For more information, please visit www.cdc.gov.sg and www.pa.gov.sg